



Xpress Solutions Recruitment keeps track of workforce hours with Time and Attendance from AutoTime HFX

Biometric hand readers and automated reports provide employment agency with accurate staff attendance data and absence alerts to ensure client satisfaction



Established in May 2004, Xpress Solutions Recruitment has gained an excellent local reputation for the provision of temporary and permanent labour. Based in Oldham, Xpress Solutions supplies warehouse, driving, skilled and administration personnel, both temporary as well as permanent, to every industry sector. With a large database of personnel, it can meet either small or large demand, whether it be a short or long-term requirement.

As an active corporate member of The Recruitment and Employment Confederation (REC), the industry's governing body, Xpress Solutions strictly adheres to all their practices and procedures, alongside training staff to their exacting standards.



The company has built its success on providing a reliable, trustworthy service, ensuring the personnel it provides to clients have the appropriate skills and fulfil their role and hours as required. For Xpress it's key that when managing and providing temporary staff to clients they have attendance data that is 100% accurate, both to ensure staff wellbeing and provide accurate payroll, both for the company and its clients.

Xpress Solutions' clients vary in their requirements - with different staff skillsets, shift patterns and overtime rules, which means that capturing accurate working hours is essential. With several large clients using Xpress' services, the company realises that an investment in the latest Time & Attendance workforce management system makes sound business sense. After conducting detailed market research of possible suppliers, Xpress chose a fully automated Time & Attendance solution from AutoTime, a division of HFX, with biometric hand readers to record staff hours, both to satisfy client requirements and ensure individual worker safety.

Managing a remote workforce efficiently

Sarah Sanderson, Director of Xpress Solutions Recruitment said:

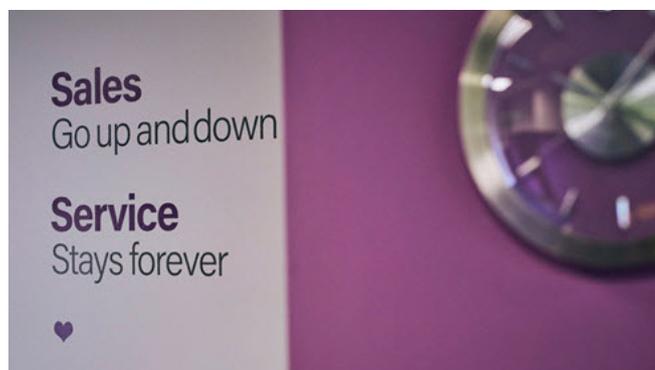
"We have a transient workforce and need to know exactly where people are when we place them. We won several contracts from new clients which was the catalyst for investing in a new system. We're now managing 800 staff across several clients. Having researched the market we found that the latest Time & Attendance solution from AutoTime HFX met our requirements precisely. We need to know exactly where staff are and what time they clock in - the biometric hand readers help us to manage a large number of staff, because they are easy to use, and extremely accurate."

Xpress provides the biometric hand readers to its larger clients where it supplies a high number of personnel. Having set up each individual worker on the system, which takes less than a minute, the attendance data is updated as and when the staff clock in. It gives Xpress real-time information on shifts and pay, along with critical absence data such as holidays and sickness. In the event of a member of staff not turning up at a client's site, the team at Xpress is quickly able to organise a replacement or deploy additional staff to a customer that needs extra assistance, at the click of a button.

Up to the minute working hours ensure accurate payroll

The ability to record and monitor accurately working hours and absences also makes it easy to identify trends that aid improved decision-making, for example, recommend extra staff to cover peak times or holidays.

The attendance data is used by Xpress to feed directly into the payroll, which ensures that all staff payments are accurately calculated. This is particularly useful for the different clients, as they have staff working varying hour shift patterns (ranging from 30 hour to 50 hour contracts), with different overtime rates.



Fast set up and reduced admin keeps the business running

Set up of the system was straightforward and Xpress has been delighted with the support that AutoTime HFX provides. "The team at AutoTime HFX has been great from the start. They understood what we were looking for and the tech support has been brilliant," commented Sarah Sanderson.

The automated system has delivered considerable benefits to Xpress, including an accurate recording of billable hours for staff deployed at client sites, interfaced directly to its weekly payroll. In addition, AutoTime HFX produces reports that Xpress supplies direct to its key clients, significantly reducing administration time.



"The AutoTime HFX Time & Attendance solution is really straightforward and easy to use. We have taken control of our Time & Attendance activities and as a result, have very happy customers. Plus, we have no payroll issues - all working hours are 100% accurate and transparent. We have been delighted with the system and it is our intention to continue to invest in further hand readers which will be deployed at new client sites as required."

About Autotime HFX

Autotime, a division of HFX, is one of the UK's leading developers of cloud-based workforce solutions that provide organisations with the tools they need to control labour costs, increase their efficiency and minimise their compliance risk in today's business environment. Over 5,000 organisations of all sizes and sectors including construction, retail, contract cleaning, recruitment, logistics and hospitality and leisure rely on the company's experience as well as expertise to support their management needs.

For more information about Autotime HFX, please visit www.autotime.co.uk

To find out more about **HFX** and our solutions please visit www.hfx.co.uk or email sales@hfx.co.uk